

Digital Transformation: STS's take towards achieving a real one

A Pioneering insight

STS is a provider of revolutionary digital transformation solutions, putting the company on the map as pioneers in Jordan and the MENA region with a huge track record, more than 1500 complex IT projects along with 500 long lasting clients.

Extensive balance of achievements

Building on three decades of solid expertise and visionary go-to-market approaches, STS was at the forefront in providing infrastructure solutions and software services for smart digital governments, such as in Bahrain, as it contributed to the development of its e-government system infrastructure.

STS succeeded in establishing innovative projects in Jordan and the region such as the National Broadband Network (NBN) and the e-government project in Jordan building a data center that allows integration of ministries through the Secure Government Network (SGN).

STS foresaw the need for digital payments and its role in shaping the future of business, being one of the first to introduce digital payment service which was adopted by the UAE "The e-dirham system", and later established STS PayOne for digital payment solutions in 2001.

In 2015, STS launched its STS Cloud Platform, to be one of the first cloud computing platforms in the region that is used by more than 160 institutions, including well-known financial institutions. And established 4 main data centers to support cloud services and solutions, distributed between Jordan and Saudi Arabia.

STS has acquired ISO27001 and PCI DSS Certifications for the company and its STS Cloud along with more than 2500 technical team certifications.

STS provides a suite of fully managed services models such as network management and cyber security through its advanced (STS SOC) for Cyber Security Operations, and (STS NOC) STS Network Operations, launched a new portfolio covering a wider DX spectrum.



Digital transformation starts from within

Internally, and in 2018, STS developed a digital transformation strategy and adopted a digital culture within its staff employing several tools to achieve the integration of this culture such as revolutionary Augmented Reality tools, internal digital platforms, and others.

New departments have been created and experts in various disciplines have been appointed, STS has translated its in-house digital successes into 12 programs, 23 systems, and automated at least 19 processes. It has also recently adopted (Data Analytics) and the ability to exploit it to obtain comprehensive reports in real time supporting agility in decision making.

This internal digital takeover has resulted in a new company portfolio that instills digital transformation as a core element that reshapes its offerings towards a transformation enablement one

Smart trends towards making a change!

STS offers its "In-Country, hybrid" cloud solution "STS Cloud", along with public cloud offerings such as: Azure, Oracle and AWS clouds to its clients, in addition to its unique Multi-Cloud offering that enables users to establish cloud infrastructure, utilize services from various global cloud platforms or the STS cloud, at the capacity and modification modules of their choosing.

STS has also mapped the digital needs of the various sectors and offers innovative solutions such as Digital Workplace Solutions, Digital Customer Experience Solutions with a focus on Cyber Security and Managed Services and a rich portfolio of innovative IP.

STS is actively integrating data analytics in its offerings and is soon introducing Artificial Intelligence into its portfolio.